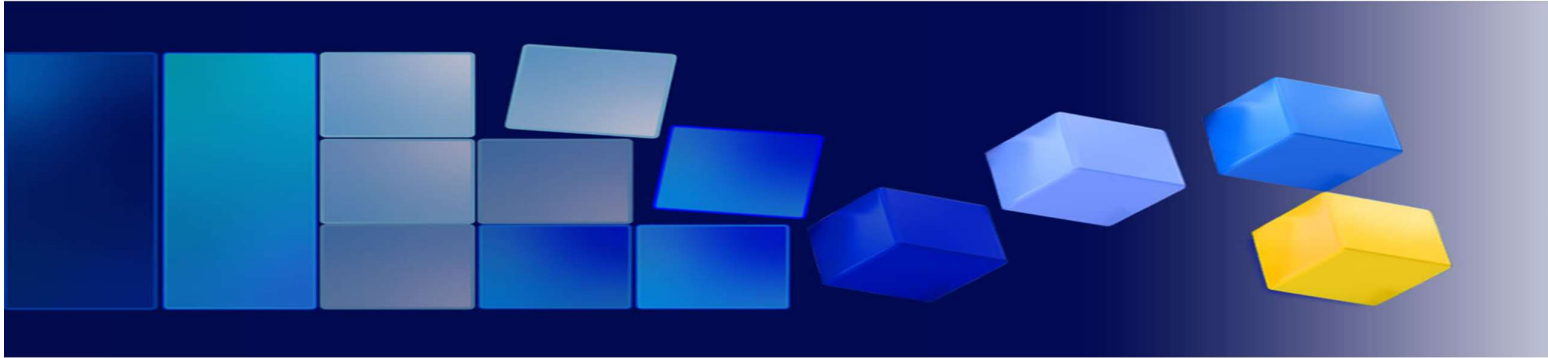


Advocacy Volunteers



About the role

You will be providing advocacy support for people impacted by hoarding behaviour who may be facing a variety of situations including legal, financial, psychological and discriminatory abuse & neglect. You will have your own case load and work to alleviate housing, mental health, benefit and other problems experienced by HUK's participants.

The role consists of:-

- Answering incoming queries and either bringing the participant into the service or signposting internally or externally
- Working with various stakeholders (such as the participants family, housing officers or adult social care) to protect the participant and achieve a positive outcome for them
- Assisting where required in answering incoming telephone calls
- Complying with HUK's case-management procedures, training program and other relevant policies and procedures.

We are looking for:-

- Individuals or professionals with interest and/or experience in mental health, housing, social care, legal and/or the benefits system
- Individuals with lived experiences of hoarding
- Individuals with the ability to work sensitively and professionally with people facing difficult circumstances
- A commitment to volunteering with us for one year and for four hours each week
- Office working (Islington) or remote
- A commitment to values and ethos of HUK

Training on hoarding behaviour, advocacy and other relevant areas will be provided. If you are interested, please email info@hoardinguk.org for an application pack or apply directly at Charityjob.co.uk. Please get in touch on **020 3239 1600** if you have any questions.