

By Table

TABLE 6

Media: One word – Now?

- Sensationalise
- Extreme
- Shocking
- Disturbing
- Invasive
- Disrespectful
- Emotional

Media: What do we want to say?

- Understanding
- Compassion
- Support (emotional, financial)
- Long term investment
- Revisit
- Catalyst for positive change
- See me not just the 'stuff'
- What matters to me?
- Achievable plan

What's working?

- Agencies are starting to work together
- Agencies are aware of fire safety and contact fire services
- Fire service are understanding
- Awareness raised in all roles in HA's
- We've learnt that skip clearance isn't the answer
- Agencies understand that there isn't a quick fix
- We've learnt that trust is important
- We've learnt it needs to be person-centred and know what's important to the person
- We've learnt not to ignore it or see it as a lifestyle choice

Who are we working with?

- Time and money and resources
- Impact on others
- Confidentiality
- Honesty
- Emotion
- Appropriate services to refer too



Value driven process:

- Speak to safeguarding team
- Make contact with MAWW so that referrals for HFSC's go to the right person when linked to hoarding
- Look into setting up Support Forums



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