

## By Table

### TABLE 3

#### Media: What's now?

- Court cases (mitigation)
- “Not as bad as me”

#### Media: What do we want to say?

- Convey most people could relate to some aspects of hoarding to see in a more empathic light
- Ask the media teams to approach it from their personal perspective like (Jasmine Harman?)
- De-stigmatise
- How to get Support? But is there any?

#### What's working?

- Support group user component
- In safe space...non judgemental - linked with mh psychological services had a conference all professionals and people from support group who gave their account of what hoarding issues meant to them
- Framework of different agencies
- Hoarders having a voice and sense of control being able to impact services
- Common (person centred approach) ground when. When being approached. Telephone support

#### Who are we working with?

- As I'm self-employed, my time is boundaried, I don't have access to networks as easily as when I was employed by an organisation
- Safeguarding; when to report my concerns
- Am I your friend?
- What do you expect for what you pay me?
- Health and safety for me, working with fire-risks and sometimes filth
- Fire service (fire and wellness checks - invoice consent form occupant. Fire safety...of others)



## Value driven process

- I will be finding out more about the planning process and seeing if my future private paying customers (I'm self-employed) will agree to this, instead of expecting practical help from Day 1)
- Find out if there's any existing self-help support groups for people who hoard in Bristol



10 October 2019 | Emirates Old Trafford Manchester

**Inclusion Champion**  
Megan Karnes, HoardingUK



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