

By Table

TABLE 10

Media: What's now?

- Abuse
- Lack of control
- Perpetuating stigma
- Profit making
- Stereotyping
- Sensationalising
- Avoid real issues, lack of support
- Jeremy, entertainment

Media: What do we want to say?

- Relatable
- Educate (how to support, learn how to treat people)
- More context (backstory)

Media: What's working?

- Locality (more national)
- Cross tenure (support for different tenure?)
- Do's and don'ts in hoarding UK website.
- For clearances (needed) - specific to how your supporting (family/professional)
- Info comes from clients
- Training/knowledge for professionals
- Support groups
- Multi-agency approach

Media: Who are we working with?

- Lack in clarity of responsibility/roles of organisations across housing/social services (who gets things done? who's involved? Who do I talk to?)
- Waiting lists for support
- 'Dumping' cases
- Time limited support, 'SMART' working, need to make things simpler. Steps and goals
- Lack of skills (MENTAL HEALTH SUPPORT) to engage with housing, social work, practical skills to declutter this. Support is only available for the rich (not for the commoner). For political/economic reasons for political control between rich/poor therefore the person who wants to recover they will never get the help they need to move on.



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